

The Joint Chiropractic DC Credentialing Program

Effective July 1, 2021

In response to our growth and the need to reduce malpractice risk for PC's, franchisees and The Joint Corp, **all DC's hired under a new franchisee will be required to be credentialed through National Integrated Health Care Group(NIHC) prior to receiving a log-in to Atlas/Axis.** (Effective July 1, 2021)

All Joint DC's under an existing franchise agreement will be required to submit their credentialing application no later than December 31st, 2021. Current DC's under an existing franchise agreement must include a copy of their most recent background check, copy of their license and certificate of malpractice insurance to: **compliance@thejoint.com**

The credentialing program consists of creating a file for each DC that includes the following:

- Background check, including FACIS Level 3
- Education verification
- License verification
- Joint specific malpractice verification
- On-going monitoring of OIG and licensure board sanctions

One file per DC will be created, DC's working at multiple franchisee/Corp locations will not be required to duplicate efforts.

Fees to NIHC:

Background check, including FACIS Level 3 - \$15.00 one-time fee (Each alias is an additional \$15.00 fee)

Education verification – \$12.00 one-time fee

License verification - \$18.00 annual fee for on-going monitoring (Additional state required fees may apply)

Board/OIG Sanction monitoring - \$18.00 annual fee for on-going monitoring

Joint specific malpractice verification - \$12.00 annual

*All fees are paid directly to NIHC and are subject to their credit card processing fee.

Instructions for submission to NIHC:

Each DC completes the credentialing application, found in the FranConnect library. DC's will submit it via email or fax to NIHC along with a copy of their Chiropractic license and Certificate of Insurance (Malpractice)

EMAIL: Backgroundchecks@NIHGRP.COM

FAX: 1-866-987-7526

Upon successful completion of the credentialing process, NIHC will issue you an authorization document. This document will need to be uploaded to your ATLAS/AXIS help desk ticket for the DC to obtain their log-in. We HIGHLY encourage ALL franchisees to use NIHC to credential your DC's. Doing so is a huge benefit in reducing risk to your business. In addition, our negotiated background check fees might be a reduction in expense for your business.

Questions:

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